

The Healthcare Leaders of the Future

[VIDEO TRANSCRIPT – July 12, 2023]

[Music]

Anne Dabrow Woods: But I want to ask you, if you had a dream for all of health care, what would it be? What is your dream for this

Michael Bush: Yeah, my dream is that we understand reality, which is how healthcare really gets done. And it's through the people. You know, we see that in many businesses, but a lot of leaders don't really believe it. In healthcare, you know, it's completely clear. And that we support leaders in their transformation. You know, that the leader of the past - good manager, you know, manages to the budget gets things done on time.

All those things are important, holds people accountable, you know, follows. Make sure people are following the rules and the HIPAA requirements and so on. All those things are management. We've been talking about leadership in our time today and how you connect with people and feeling a need to connect with everyone, that everyone's important. There's not anyone on your team that's less, that's more important than another, unless you've got somebody on your team who shouldn't be on your team because they don't live up to the values and the beliefs of the organization.

So my dream is that the leaders of healthcare raise the expectation of leaders and support them in their transformation. And moving from a caterpillar to a butterfly. They support them in that and they realize it's going to take time. You know, this is a 3 to 4 year journey in making a commitment in terms of being a different kind of a leader. You know, at UKG actually we call them 'for all leaders'. And so that's my dream.

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